

Angelina Rodriguez

ybl10@txstate.edu

SUMMARY OF QUALIFICATIONS:

I am a reliable cashier with a background in retail and customer service environments. Known for maintaining speed, accuracy and courtesy under pressure. Strengths include cash handling and exceptional customer interaction skills. I am an organized and motivated individual who is eager to utilize my time management and organizational skills across diverse settings. I am seeking entry-level opportunities to enhance my abilities while contributing to the company's growth.

EDUCATION

Public Relations

Texas State University, San Marcos, Texas

- **Minor:** *Business Administration*

Dean's List: 2 semesters

EXPERIENCE

Cashier

HEB Grocery Store, Austin, Texas

March, 2023- Current

- Managed the cash register and maintained a balanced drawer daily.
- Handled returns and exchanges following store policies.
- Collaborated with team members to improve customer service experience.
- Resolved customer complaints promptly to ensure satisfaction.

Lifeguard

Lakeway Resort and Spa, Austin, Texas

June, 2021- July 2022

- Monitored pool area to ensure guest safety and adherence to rules.
- Responded promptly to emergencies and provided first aid when needed.
- Assisted in maintaining cleanliness and organization to poolside areas.
- Communicated effectively with guests about pool policies and safety guidelines.

INVOLVEMENT

Member

Delta Zeta, San Marcos, Texas

August, 2023

- Collaborated with chapter members to organize philanthropic events.
- Represented the organization at campus and community events.
- Participated in fundraising and volunteer initiatives to support charitable causes.